

NOTIFYING THE PUBLIC OF RIGHTS UNDER TITLE VI

New Madrid Transit
560 Mott Street
New Madrid, MO 63869

Notifying the Public of Rights under Title VI

New Madrid Transit posts Title VI notices on our agency's website, in public areas of our agency, in our board room and on our buses and/or paratransit vehicles.

New Madrid Transit operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

To obtain additional information about your rights under Title VI, contact New Madrid Transit at 573-748-2866.

If you believe you have been discriminated against based on race, color, or national origin by New Madrid Transit, you may file a Title IV complaint by completing, signing and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with the City of New Madrid Transit:

1. To obtain a Complaint Form from the City of New Madrid Transit contact:
City Clerk, City of New Madrid
560 Mott Street
New Madrid, MO
573-748-2866
2. In addition to the complaint process at the City of New Madrid, complaints may be filed directly with the Federal Transit Administration at:
Office of Civil Rights, Region VII
901 Locust Street, Suite 404
Kansas City, MO 64106
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed, dated, and include your contact information.

If information is needed in another language, contact Paige Keene at 573-748-2866.